



Dear Family Member:

In the event of internal or external disaster such as fire, hurricane, flood, storms, excessive heat, power outage or even intruder in the building; we want to assure you that the safety of your loved one and all other residents and staff members at Maravilla Care Center is our top priority.

We want to inform you that Maravilla Care Center has an emergency response plan in place. Our plan includes procedures for sheltering in place, as well as evacuating all residents safely to safe locations. We will ensure that food, water and medical supplies are provided in the event of evacuation. We also have plans for communicating with family members during an emergency or disastrous situation. This may include but not limited to phones, emails, news media, Maravilla Care Center website, Postings of memos in the facility or street signage.

Having a plan is important, but it's just the first step. Our staff has taken time to practice implementing our emergency procedures. Throughout the years, we conduct fire drills, intruder drills, elopement drills and other drills that may be necessity based on potential disaster that may pose danger to the facility. We have, and we will continue to work closely with our local first responders, including the City of Phoenix Fire and Police Departments as well as SRP and City of Phoenix Water, Sewer and AZ Department of Health Services, to ensure we have their support to any situation that may occur.

As you have entrusted us with the care of your loved ones, we continue to do all we can to fulfill that trust. That includes being prepared for all circumstances, including natural disasters or other emergencies.

Our facility disaster plan can be requested contact facility main phone numbers: 602-243-6121

Please don't hesitate to contact me directly if you have any questions or concerns. Feel free to call or stop by any time.

Sincerely,
Tom Taugape, NHA
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Maravilla Care center
Phone: 602-243-6121
Fax: 602-276-7390